



EDUCATION

CASE STUDY

Spokane Public Schools Leverages Absolute Secure Endpoint to Ensure Complete Visibility and Control Across Device Fleet

**With Absolute Secure Endpoint,
Spokane Public Schools Improves
Asset Management**



Spokane Public Schools is one of the top five largest school districts in Washington State, with nearly 28,000 students, serving the city of Spokane. The district oversees and administers seven high schools, six middle schools, and 34 elementary schools.

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Knowing that Absolute is built into the BIOS is the biggest selling point. We would have something that was not going to fail; it did not make sense to spend money on a solution that could get reimaged or wiped. If I am going to spend the money, it needs to be as foolproof as possible, which gave us the confidence to use Absolute.

GREG TREPUS,
SUPERVISOR, IT SUPPORT CENTER,
SPOKANE PUBLIC SCHOOLS

THE STORY

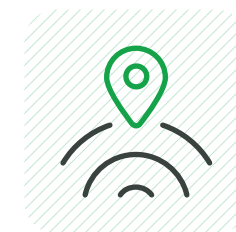
Address Device Management Challenges Underlined by Remote Learning

Before the start of the COVID-19 pandemic, all the Windows devices the school deployed stayed on school grounds. When the pandemic hit, those devices were required to go home overnight. This presented a couple of challenges with managing their device inventory while also ensuring the IT team had complete visibility across their device fleet, no matter where students were.

SECURITY NEEDS



HARDWARE
INVENTORY
REPORTING



TRACK AND
LOCATE DEVICES



SAVED TIME
AND MONEY



THE SOLUTIONS

How They Did It

Boost Visibility into Hardware Inventory Throughout the Entire District

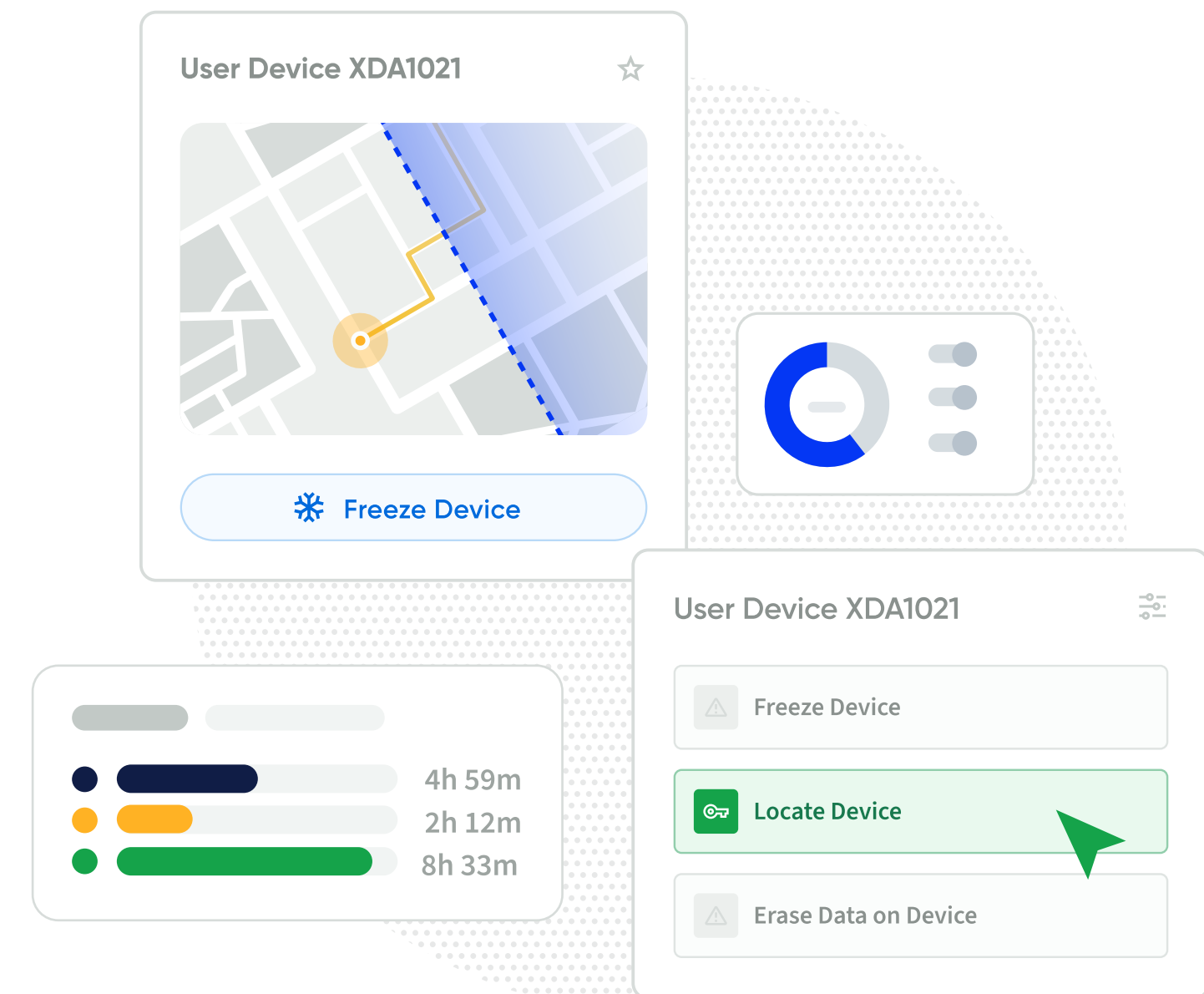
Absolute Secure Endpoint stood out as an ideal solution to help Spokane Public Schools manage its device inventory. Through the district’s inventory system, as well as features from Absolute, Spokane Public Schools can correctly log and identify login data usage and appropriately track how devices are being used across the district. This gave the IT team a robust understanding of where the device is, how many devices the school needs, or if a school is short on devices. In addition, it provided information on whether devices were assigned to students who transferred out of the district. This ensures the inventory is accurate, especially during the COVID-19 pandemic when distanced learning was enforced.

Guarantee Devices Remain Safeguarded, No Matter Where They Are

Not only was Absolute Secure Endpoint key in enhancing the district’s inventory management system, but it also provided the capability to track and locate missing devices. Once a device is reported lost or stolen, the Spokane Public School IT team can utilize Absolute to implement a quick process in locking the device and displaying a message with instructions on how to get the device returned. This resulted in several devices being returned to the district that would have otherwise gone undetected, also safeguarding the device and data. This also provided the ability to improve the device collection process before summer break; with Absolute’s End User Messaging feature, Spokane Public Schools can remind students to return their devices.

Free Up Resources and Time with Automated Reports

Another key benefit Absolute Secure Endpoint provided the school district was the ability to create succinct reports. Before Absolute was deployed, a member of Spokane Public School’s IT team would need to go out and conduct a full inventory of each site and input the data to assess the device allocation of each school. Now with Absolute Secure Endpoint’s reporting, Spokane Public School can completely remove the manual, onsite device inventory process, freeing up time and resources for their IT team. In addition, these reports also provided the insight needed to make key business decisions on how devices should be rolled out in each school based on usage.



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Absolute is great. Working with support, getting updates, and being able to bring up feedback is streamlined and easy compared to other vendors that we work with. We only have positive things to say.

GREG TREPUS,
SUPERVISOR, IT SUPPORT CENTER,
SPOKANE PUBLIC SCHOOLS



THE RESULTS

Enhanced Device Visibility + Control = Saved Time and Money

Spokane Public Schools have peace of mind that they now have complete visibility and control over their entire device fleet. Absolute Secure Endpoint allows the district to retain command of all its endpoints, no matter where students are learning. For the Spokane Public School District, Absolute Secure Endpoint:

- ✓ Reports on hardware inventory by leveraging prebuilt and custom reports
- ✓ Tracks and measures device usage, including login data, to retain command of all its endpoints
- ✓ Provides visibility of all enrolled devices, on or off the corporate network
- ✓ Remotely freezes at-risk devices and notifies users with custom messages
- ✓ Saves the IT team time and money with reports on various data points, eliminating many manual processes



ABSOLUTE[®]

Absolute Software makes security **work**. We empower mission-critical performance with advanced cyber resilience. Embedded in more than 600 million devices, our cyber resilience platform delivers endpoint-to-network access security coverage, ensures automated security compliance, and enables operational continuity. Nearly 21,000 global customers trust Absolute to protect enterprise assets, fortify security and business applications, and provide a frictionless, always-on user experience.

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