



UTILITIES



CASE STUDY

## Enexis Keeps the Power On With Absolute Secure Access

**By Improving Connectivity Using Absolute Secure Access, Enexis Netbeheer Increases Productivity and Reduces Challenges for Employees**

Enexis Netbeheer, one of the eight power network operators in the Netherlands, employs around 4,200 workers who ensure that the country's lights and heat stay on. The operator's installers are constantly on the move and depend heavily on a properly functioning, reliable Internet connection when using their mobile devices. For that, they rely on Absolute Secure Access.



For companies that use field workers, Absolute Secure Access is virtually a must.

JACOB STAATS,  
ICT CONSULTANT, ENEXIS

## THE STORY

### Guarantee Reliable Connectivity for a Distributed Workforce

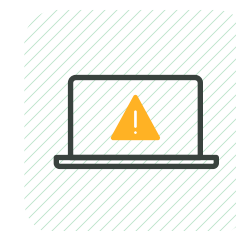
Enexis installers primarily use laptops and tablets to do their jobs and stay in touch with the head office. They use these devices not only to receive messages and get accurate location details but also to help them complete the actual job at the destination address. For a long time, employees were unable to rely on their Internet connections. Installers complained about having to manually reconnect to a VPN and repeatedly log in to applications, sometimes up to 20 times each day. This was not only time-consuming but also extremely frustrating.

At the same time, field workers detected performance issues with the devices in the field. An investigation revealed that device connections were being used for high volumes of unnecessary data traffic that caused mission-critical applications to become extremely slow or even unable to respond due to saturated connections.

## SECURITY CHALLENGES



SECURE REMOTE  
ACCESS



DECREASED  
DISRUPTIONS



IMPROVED USER  
EXPERIENCE



THE SOLUTIONS

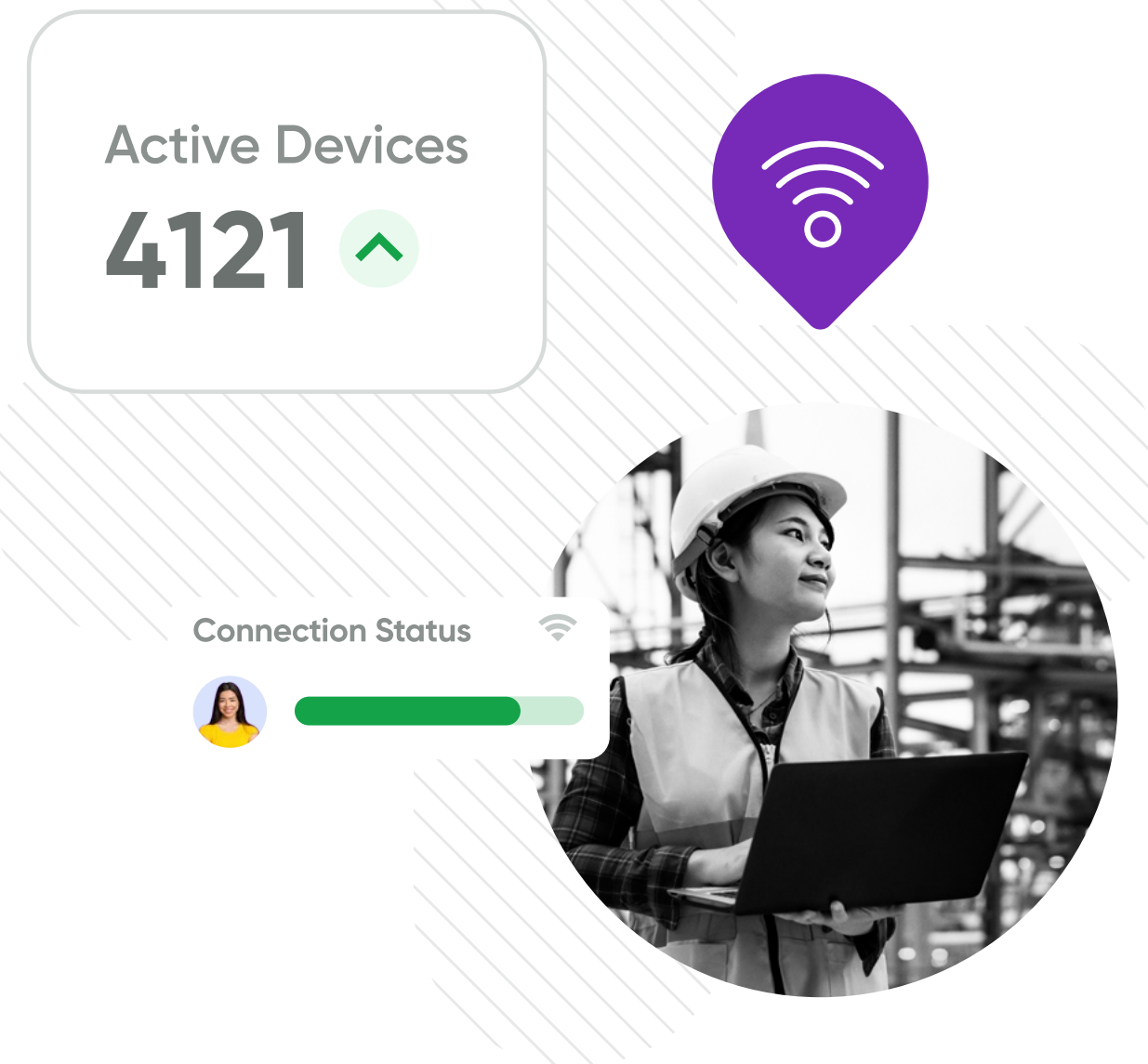
## How They Did It

### Improve the User Experience

Absolute Secure Access solved these problems immediately, eliminating the frustrations experienced by both users and IT administrators. Field workers instantly noticed the difference, gaining access to information faster and more securely while onsite without the stress and frustration of unstable connections.

### Optimized Policies Enhance Application Performance

In addition, policy settings in Absolute Secure Access were used to prioritize the use of connection bandwidth for primary applications above all secondary applications. These policies limit the amount of traffic to only what is absolutely necessary in the field at that particular moment. By improving the efficiency of the connection, they also reduce data demands when using slower connections and greatly improve the speed of key applications.





## THE RESULTS

### Fewer Disruptions = Improved Worker Routines

Thanks to Absolute Secure Access, the disruption to worker routines was greatly decreased. Field workers can focus on their jobs without constantly reconnecting to the company's backend network. For Enexis, Absolute Secure Access:

- ✓ Allows installers to focus on the job at hand
- ✓ Provides reliable, resilient connections, reducing worker frustration
- ✓ Improves application performance with policies that prioritize key applications



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