

CASE STUDY

Centre Hospitalier Universitaire Tackles Device Theft With Absolute Secure Endpoint

CHU Uses Absolute Persistence Technology to Reduce Device Theft



Centre Hospitalier Universitaire (CHU) de Clermont-Ferrand is the largest hospital in the Auvergne region of central France. It has around 6,000 medical and administrative staff supporting some 2,000 patients and providing a broad range of healthcare services to people in the area.



Apart from the fact that we now have an additional level of computer security and an effective way to recover lost and stolen hardware, I can communicate to the rest of the organization and others that we have a solution like Absolute Secure Endpoint which acts as a deterrent against future theft. For the hospital, having Absolute Secure Endpoint and telling people about it are important tools in helping us reduce the significant disruption, inconvenience, and cost that computer theft causes.

HERVÉ GRANDJEAN,
HEAD OF ADMINISTRATIVE
INFORMATION AND SERVICES,
CHU DE CLERMONT-FERRAND

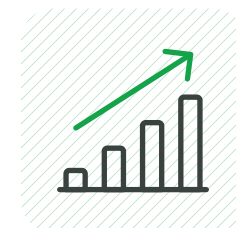
THE STORY

Keep Endpoints Protected While Reducing Theft

CHU de Clermont-Ferrand has around 4,000 devices used by administrators for running the hospital and by clinicians for delivering healthcare services within the hospital campus and in the local community that the hospital serves. While most of these computers are located in secure, staff-only parts of the hospital, a number are used in more public places, with several laptops used both on- and off campus.

The hospital was losing an average of two devices each month to theft. Sensitive patient data was secured as it was hosted in the hospital's data center, but device theft created a considerable disruption to the end user's work, not to mention the extra IT resources required to replace and configure a new device each time. Hervé Grandjean, Head of Administrative Information and Services for CHU de Clermont-Ferrand, needed to find a practical and cost-effective way to secure his endpoints.

SECURITY CHALLENGES



IMPROVES
PRODUCTIVITY



SAVES TIME
AND MONEY



REDUCES
THEFT



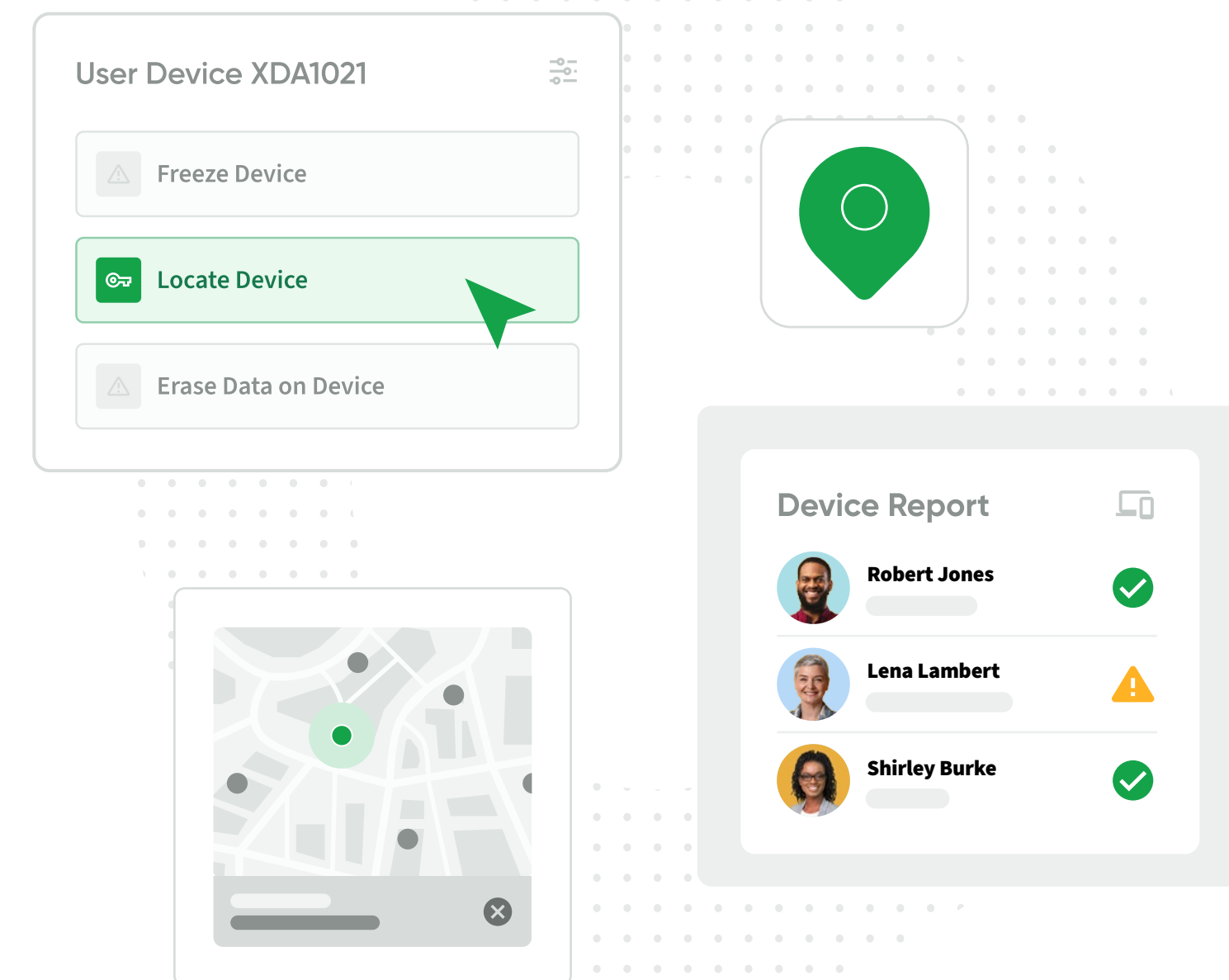
THE SOLUTIONS

How They Did It

Unique, Patented Technology Delivers an Always-On Connection

CHU de Clermont-Ferrand deployed Absolute Secure Endpoint on 270 of the most vulnerable PCs and laptops in deployment which are used by staff in public areas and out in the community. As a result of Absolute's partnerships with leading device manufacturers, Absolute Persistence® technology is embedded into the firmware of devices at the factory.

If the agent has been removed or the hard drive is completely reformatted or replaced, Persistence technology ensures that it is automatically reinstalled. "We think Absolute is a very effective solution because it can't be removed, even when the operating system or hard drive is reinstalled," said Grandjean.



“

Absolute Secure Endpoint is very simple and yet highly effective. You hardly need to do anything, and once it is activated, it is almost impossible to remove. I think the concept of Absolute is very clever because it is as if it has anticipated everything that a thief might think of doing.

HERVÉ GRANDJEAN,
HEAD OF ADMINISTRATIVE
INFORMATION AND SERVICES,
CHU DE CLERMONT-FERRAND



THE RESULTS

Reduced Theft = Saved Time and Money

By leveraging Absolute, the hospital was able to improve productivity, increase efficiency, and enhance its reputation for security. For CHU, Absolute Secure Endpoint:

- ✓ Helps establish a safer environment, with CHU experiencing lower occurrences of theft
- ✓ Saves the time and money involved in replacing and configuring replacement due to its improved ability to recover devices
- ✓ Reduces end user disruption caused by device theft



ABSOLUTE[®]

Absolute Software makes security **work**. We empower mission-critical performance with advanced cyber resilience. Embedded in more than 600 million devices, our cyber resilience platform delivers endpoint-to-network access security coverage, ensures automated security compliance, and enables operational continuity. Nearly 21,000 global customers trust Absolute to protect enterprise assets, fortify security and business applications, and provide a frictionless, always-on user experience.

[Request a Demo](#)

