



Leicestershire
Police

Protecting our communities

PUBLIC SAFETY

CASE STUDY

Leicestershire Police Officers and Staff Rely on Absolute Secure Access as They Transition to Work-From-Home

The Police Force Empowers Its Officers With Remote Access Technology and Improves Their Ability to Serve the Public



Leicestershire Police is the territorial police force that serves the people of Leicestershire and Rutland in England. Its headquarters is located in Enderby, Leicestershire.



Absolute Secure Access has proven to be invaluable during the unprecedented COVID-19 pandemic. The force moved from mobilized working to 'working-from-home' overnight. Without Absolute Secure Access, we would have struggled to maintain a connected workforce with full access to systems and communication tools.

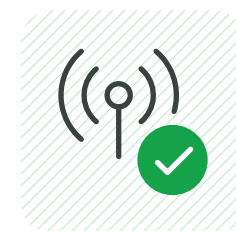
DAVID CRAIG, HEAD OF INFORMATION TECHNOLOGY, LEICESTERSHIRE POLICE

THE STORY

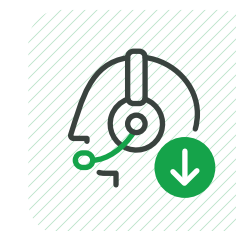
Secure Access to Mission-Critical Applications in the Field

Patrolling the rural areas served by Leicestershire Police posed some unique challenges. Officers were routinely frustrated by failed connections whenever the signal dropped below 3G, making it nearly impossible to do their jobs. They needed a better VPN—one that could securely retain and improve connectivity over all sorts of networks, including 2G, 3G, Wi-Fi, ADSL, and 4G, to give mobile users reliable access to mission-critical applications and data. Officers also required access to the 999 emergency systems, reporting, and all the home office software so they could communicate with London and conduct full crime investigations.

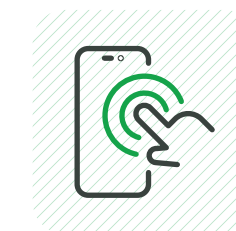
SECURITY CHALLENGES



IMPROVED
CONNECTIVITY



DECREASED
SUPPORT CALLS



FULLY MOBILE-
ENABLED STAFF

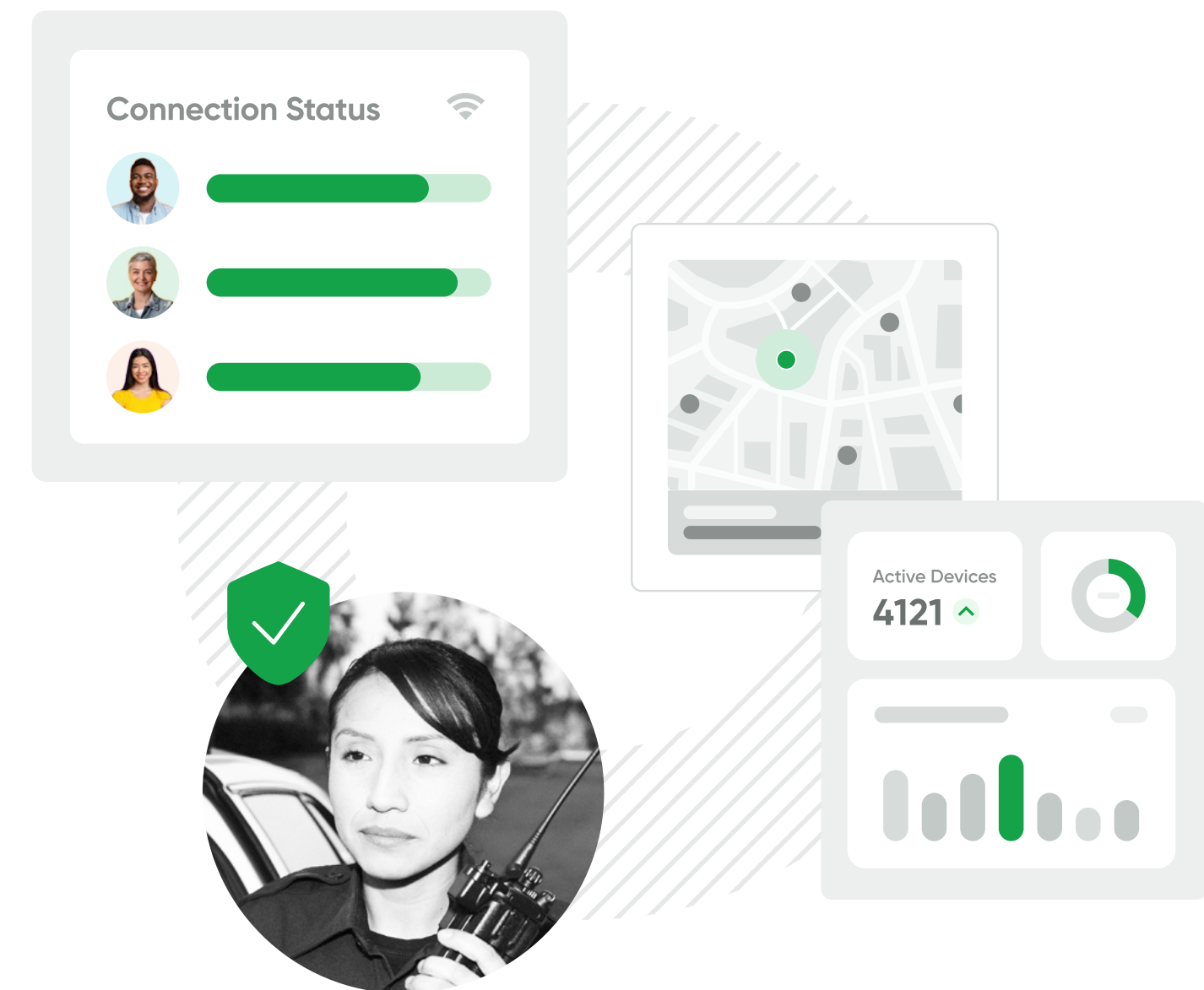


THE SOLUTIONS

How They Did It

Allow All Officers To Be Fully Mobile-Enabled, No Matter Where They Are

After evaluating Absolute Secure Access in the field, Leicestershire Police found the answer. The solution provided a seamless user experience over any network connection with software that was easy to deploy and manage. Leicestershire Police quickly rolled it out to the entire workforce, giving officers and staff a full desktop experience in the field. Absolute Secure Access is installed on all Windows laptops and iPads, allowing officers to complete reports and update incidents in their vehicles between calls without returning to the station.



“

I can't say enough about how much it's changed the way our workforce operates. It allows our users to be completely agile.

ANDY WHITE, INFORMATION SYSTEMS ANALYST, LEICESTERSHIRE POLICE



THE RESULTS

Achieve Reliable, Resilient Access While Improving Efficiencies

As police forces throughout the U.K. are constantly challenged to do more with fewer resources, Absolute has given Leicestershire Police a win-win—providing greater efficiency and a better end user experience. To date, Absolute Secure Access:

- ✓ Allows all officers and staff to be fully mobile-enabled
- ✓ Virtually eliminated dropped connections and glitches, even in poor network conditions
- ✓ Allows for greater officer presence in the field because more work can be done away from the station
- ✓ One-person IT department maintains Absolute Secure Access for 4,000+ users because it is easy to deploy, maintain, and support



ABSOLUTE®

Absolute Software makes security **work**. We empower mission-critical performance with advanced cyber resilience. Embedded in more than 600 million devices, our cyber resilience platform delivers endpoint-to-network access security coverage, ensures automated security compliance, and enables operational continuity. Nearly 21,000 global customers trust Absolute to protect enterprise assets, fortify security and business applications, and provide a frictionless, always-on user experience.

[Request a Demo](#)

