

CASE STUDY

## Finanz Informatik Provides Stable Video Communications for Mobile Devices with Absolute Secure Access

### Finanz Informatik Meets the Demands of Supporting a Distributed Workforce



Finanz Informatik is the dedicated IT service provider for Germany's Sparkassen-Finanzgruppe. Finanz Informatik's solutions support standardization and automation initiatives within the financial group, strengthening the institution's competitiveness. Using their Office\_neo platform, Finanz Informatik has reimagined the digital workplace of the future for Sparkassen-Finanzgruppe. This new platform enables faster, more flexible, and more efficient communication inside the network. In addition to applications for classic office communication, such as email and calendars, the product family also includes solutions for internal and cross-institution collaboration, including Skype for Business.



It is important that the secure transfer of video data does not compromise the performance and stability of the connection. It is just as important that everything run in the background without user involvement. This has to be invisible to the user. With Absolute Secure Access, Skype for Business is now secure, high-performing, and stable, exactly the way we wanted it.

SERGEJ BEILMANN,  
HEAD OF MOBILE SERVICES,  
FINANZ INFORMATIK

## THE STORY

### Securing Applications for a Distributed Workforce

Security is a top priority for the Sparkassen-Finanzgruppe. The applications not only need to meet the highest regulatory and security requirements for online and mobile banking, the IT infrastructure for communication solutions must also meet other high security and stability demands. Despite the high bar, user experience must not suffer. The events of 2020 also presented additional challenges in terms of video communication and increased the demand for mobile solutions to support the group's distributed workforce.

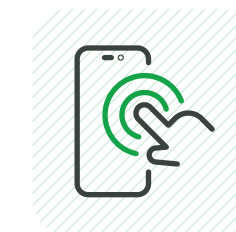
## SECURITY CHALLENGES



SECURE REMOTE  
ACCESS



RELIABLE  
CONNECTIVITY



IMPROVED USER  
EXPERIENCE



THE SOLUTIONS

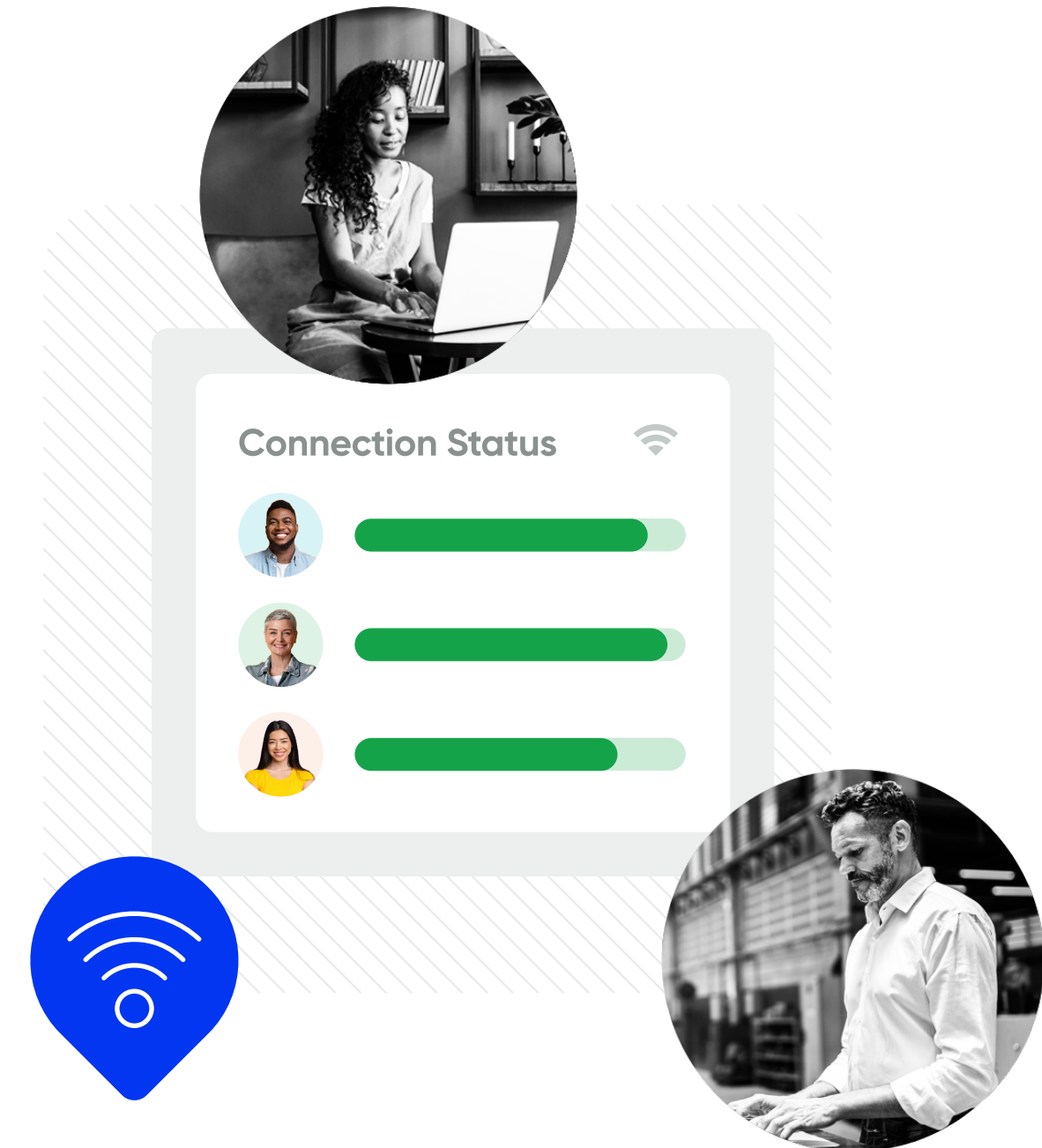
## How They Did It

### Ensuring a Stable and Secure Video Communication Environment

After reviewing the requirements, Finanz Informatik chose Absolute Secure Access as a means to create a stable and secure video communication environment for the group's employees. The solution was implemented together with EBF-EDV Beratung Föllmer GmbH, a solution partner for mobile devices. Finanz Informatik uses the Absolute optimized secure tunnel with Skype for Business on mobile devices to handle large volumes of video, telephony, and messaging communications.

### Improving User Experience

Sergej Beilmann, Head of Mobile Services at Finanz Informatik, adds, "In the course of the coronavirus pandemic, we saw a significant increase in usage — yet the performance remained stable. In a very short time, we were easily able to set up 10,000 new mobile users. Thanks to Absolute Secure Access, our users now have good performance even when using poor quality networks."



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#### THE RESULTS

##### Providing Secure Connectivity Without Compromising On Performance

Finanz Informatik has found a reliable partner in Absolute Secure Access. Secure access for Skype for Business via iPhone and iPad is a special and important Finanz Informatik use case because it applies to all Sparkassen-Finanzgruppe users. Beilmann concluded, “As soon as our users start Skype for Business on their iPad or iPhone, Absolute Secure Access runs invisibly in the background.” For the Finanz Informatik team, Absolute Secure Access:

- ✓ Provides the high performance and integration needed
- ✓ Enables the creation of a stable and secure video communications environment for the group’s employees
- ✓ Easily set up 10,000 new mobile users in a short period of time



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