



Asset Administration



Data & Device Security



Geotechnology



Theft Recovery



Digital Forensics



Service Guarantee



## Manage

Monitor and manage all of your IT assets within the Absolute Customer Center (regardless if a device is on or off your network).

## Protect

In the event of loss or theft, remotely delete all sensitive information and generate reports to prove your compliance with government and corporate regulations.

## Recover

Report a theft and engage the Absolute Theft Recovery Team who will work with local law enforcement to recover your property.

## Guaranteed!

Receive up to \$1000, if we are unable to recover your computer.

Business moves quickly and so do your people. In today's world of technology, data can be accessed and shared 24 hours a day from just about any location. So how well can you account for your corporate IT assets? And what about the data they hold? Failure to monitor and control this part of your business can lead to data breach penalties – and even worse, the type of negative publicity that can take years to repair.

The CompuTrace® product family by Absolute® Software allows you to centrally manage your IT assets within a single interface – the Absolute Customer Center – where you can identify any computers that have gone missing, enforce software policies, and maintain a fleet of optimally running devices. And in the event of loss or theft, CompuTrace can help you recover your computer.

## How It Works

Through our partnership with computer manufacturers, the CompuTrace® persistence module is embedded into the firmware of computers and tablet devices at the factory. Or you can easily install it yourself. Once the CompuTrace Agent is installed and activated our customers enjoy a level of persistence that is virtually tamper-proof, providing you with a trusted lifeline to each device in your deployment.

## Lost or Stolen

In the event of loss, access the Absolute Customer Center to view the location of the computer. If your computer is stolen, contact us. The next time it connects to the internet, the Absolute Theft Recovery Team will forensically mine it using a variety of procedures including key captures, registry and file scanning, geolocation, and other investigative techniques to determine who has your computer and what they're doing with it. Then we will work closely with local law enforcement to recover it.



Customer view of IT assets within Absolute Customer Center, with geofencing enabled.

**Absolute®**  
COMPUTRACE



## Asset Administration

The Absolute Customer Center is a cloud-based interface where you can manage your entire deployment regardless if a device is on or off your network. Collect incredibly accurate and comprehensive information from each device, then create customized policies and alerts so you can be notified as soon as an unauthorized change is detected. Asset information includes user identification, physical location, and the installation of software/hardware that may not comply with government and corporate regulations.



## Data & Device Security

Remotely delete sensitive data on missing computers and produce an audit log of the deleted files to prove compliance with government and corporate regulations. Device Freeze allows you to freeze a computer and display a custom message to the user instructing them to comply with specific requests for action (return for servicing, validate user identity, etc.). Remote File Retrieval allows you to obtain files from a device even if it is not within your control.



## Geotechnology

Use GPS (if the device is equipped with a receiver) or Wi-Fi technology to track your assets on an internet map including current and historical locations. Build predefined areas (geofences) and receive alerts if a condition occurs such as a device remaining outside a boundary beyond a set measure of time. Use the physical location of a device to investigate and determine if further action is required.



## Theft Recovery

If your computer is stolen, the Absolute Theft Recovery team will work with local police to locate it and return it to you. We recover thousands of computers each year.



## Digital Forensics

The Absolute Theft Recovery team can forensically mine a stolen computer over the internet using key captures, registry and file scanning, geolocation, and other investigative techniques to determine who has the computer, what they're doing with it, and whether any data was accessed post-theft.



## Service Guarantee

You will be eligible to receive up to \$1000, if we are unable to recover your computer or perform the data delete service. Some conditions apply.

For more details visit: [www.absolute.com/service-agreement](http://www.absolute.com/service-agreement)

## Computrace Products

	Asset Administration	Data & Device Security	Geotechnology	Theft Recovery	Digital Forensics	Service Guarantee
Computrace Complete	●	●	●	●	●	●
Computrace Plus	●	●		●	●	
Absolute Track	●		●			
Computrace Data Protection	●	●	●			
Computrace Mobile	●	●	●	●	●	●

View the [Computrace Feature Matrix](#) for a detailed overview of features by product.

# Absolute®

## COMPUTRACE

*"Computrace immediately gave us visibility into our laptop population. We can see where the laptop is, who is logging in and what software is installed. It also allows us to verify that the laptop's encryption is up to our standard - which is key for regulatory compliance. It has taken us from 30% IT asset auditing capability to well over 95% on computers that are outside our facilities."*

**Brad Myrvold**

Systems Manager of Desktop Technology  
Allina Hospitals & Clinics

[www.absolute.com](http://www.absolute.com)

## System Requirements

### PC

- Windows® 7™ (32 & 64-bit versions)
- Windows® Vista™ (32 & 64-bit versions)
- Windows® XP® (32-bit only)
- Windows® 2000
- Windows® Server 2008
- Windows® Server 2003
- Internet connection

### Mac

- Mac® OS X v10.3 or higher
- Internet connection

### Absolute Customer Center

- Windows® Internet Explorer®
- Mozilla Firefox 3 or above
- Mac Safari®